

Terms & Conditions - quotes/proposals

GENERAL TOPICS

- Your Tours Portugal recommends the reading of the General Terms & Conditions, available on its website www.yourtours.com, which are inherent to all the activities of the company.
- The terms and conditions below are subject to change, in case they need to be adjusted. If and when this occurs, these alterations will always be introduced and identified as "amendments" to the previous provisions, for a minimum period of 6 months, after their publication.

PRODUCTS / SERVICES - VALIDITY, MODIFICATIONS AND CORRECTIONS

- All the products/services present in the quotation sent are valid according to the dates, conditions and assumptions shown there. Your Tours Portugal is not responsible for any information that you do not provide directly.
- All requests for modification or alteration of the elements of the quotation sent, will only be taken into account when sent by email or in writing with identification of the parties involved.
- Your Tours Portugal will do everything to follow the request of the customer but does not guarantee to be able to change or modify dates or conditions, as follows:
 - Bookings already confirmed by local partners/suppliers.
 - (Given the possibility of being able to modify reservations already made), does not guarantee that these are free of additional costs or fees.
 - Services, events or products of other companies, which conditions are not related to the internal process of Your Tours Portugal.

PRICES / QUOTATIONS - GENERAL NOTES

- They are indicated in Euros (€), converted at the international exchange rate prevailing in general, with exceptions requested/contracted.
- The values shown are valid and true on the date they are sent by email. In the time gap between that moment and the confirmation (by the same means) by the customer, Your Tours Portugal is not responsible for any modifications that have occurred, from price or availability changes, with the partners and/or constituent elements of the program in question.
- If not specifically indicated in the program, the prices indicated in the quotes do not include local taxes, port, agricultural, use, security, parking, customs, immigration, passengers installation, international transport, passports, visas or luggage taxes and personal insurance.
- They are subject to change until the moment of confirmation of the reservation by the customer, at which time the prices will be validated.
- They do not include tips/gratifications, unless and when specified previously and with consent of the parts.
- They do not include items of a private/personal nature, as well as food and beverages that are not included in the inclusions described in the product/service program.

PAYMENTS / CANCELLATIONS / INVOICING - GENERAL NOTES



Terms & Conditions - quotes/proposals

- The payments by bank transfer must be preceded by the sending of proof of the operation.
- The total/partial prepayment of the reservation can be requested as an obligatory condition to obtain any product/service, if and when Your Tours Portugal thinks it is necessary for the good execution of the reservation.
- The cancellation/refund policy varies according to the product/service requested and will always be informed by Your Tours Portugal in the act of confirmation.

PERSONAL DOCUMENTATION / INSURANCE / SAFETY AND HYGIENE MEASURES

- All and any necessary documentation as a requirement to enter the Portuguese territory, is of the responsibility of the final customer, so Your Tours Portugal recommends that all necessary conditions are checked with as much anticipation as possible, before traveling.
- Your Tours Portugal takes the necessary insurances for the exercise of its activity, concerning its staff and fixed and/or mobile infrastructures. Your Tours Portugal is not responsible for any incompatibilities regarding the country of origin of the client, during the budgeted program, or additional fees that may result from it.

